



At Aurizon, safety is our core value. That commitment extends to the safety of communities where we operate private and public level crossings. Level crossing safety is paramount for Aurizon.

Safety at private level crossings is a shared responsibility

There are approximately 500 level crossings on private land across the Central Queensland Coal Network (CQCN). Working with our neighbours, Aurizon has improved its safety record but our goal will always be to achieve zero incidents and near misses. We believe that every incident or near miss on the rail network is avoidable.

Landholders with private level crossings have a shared responsibility with Aurizon in reducing the risks associated with rail crossings by always staying safe and alert when crossing the rail corridor. Aurizon continues to invest in upgrading the safety of private and public level crossings, improving public awareness and working with landholders to ensure your safety and ours.

Level Crossings Protocol



Some simple safety rules

A fully loaded freight train can take up to 2km to stop once the emergency brakes are applied. Follow these simple rules:

- Stop at stop sign
- Obey all signage erected at the crossing and follow directions given
- Look and listen for trains and other vehicles on the track
- If a train is coming, wait for it to pass, then look and listen again as another train or vehicle may be approaching
- Only cross the rail line when you are sure it is safe to do so
- When crossing proceed without stopping
- Never put yourself in a position where your vehicle is stranded across the rail line.

Remember to stay safe and be alert when crossing the rail corridor

With a network of 2,670km of rail track, our neighbours play an important part in alerting Aurizon's Network Control of anything out of the ordinary in the rail corridor, to ensure the safety of the local community and our employees.

This includes:

- Livestock in the corridor
- A sparking or locked train wheel
- A damaged wagon.

Contact Us

Contact Aurizon's Network Control if you need to cross large machinery, livestock or anything out of the ordinary. Where possible, provide 24 hours' notice so we can make scheduling arrangements to stop train movements. Include the crossing ID on the safety sign.

The new contact numbers are:

- Goonyella and Newlands rail systems
(07) 4932 0746
- Blackwater and Moura rail systems
(07) 4932 0745
- For rail emergencies
1800 079 303

Contact us

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